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HOCHSCHULE DARMSTADT
UNIVERSITY OF APPLIED SCIENCES

s:ne

SYSTEM INNOVATION FOR SUSTAINABLE DEVELOPMENT

ToC experience

gathered in the transfer based research project

"More sustainable chemistry along the global leather supply chains"









1 For what purposes are ToCs useful?

- Achieving the objectives of the stages of TDR (see next slide)
- Generating a complex understanding and gaining a systems perspective of the project at hand
- Ideation/conceptualisation of concrete implementation projects (interventions) within a broader TD programme (i.e. measures as building blocks for higher level impacts)
- Selection of projects related to the impact
- Understanding the societal problem at hand
- Understanding the role of the projects and their outputs in the context of the impact
- Reduction of complexity
- Communication towards internal and external actors
- Constant and iterative evaluation of project steps and outputs

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2 At what stages of TDR can ToCs be developed with which functions?

- Stage A: ToC can support the joint problem framing process (context analysis, vision building and backcasting) and thus concretises the common goals and interventions via a boundary object, broken down to the desired effects. This fosters system thinking of everyone involved in the project.
- Stage B: Creates the basis for cooperation in the research phase of solution development and can be used here as a planning instrument and for an accompanying monitoring (iterative adjustment): Enables a system-oriented indicator system (individual measurement points vs. reference to each other / rebound effects / interactions)
- Stage C: Basis for evaluation of roll-out success and potential starting point for follow-up projects



3 What is the experience with combining ToC with other methodological elements (e.g. actor analysis, scenario technique, indicator development, etc.)?

- Mapping of all relevant actors
- Methodological building blocks of scenario technique (cross-impact analysis, consistency analysis) facilitate problem framing and visioning (see <u>Schenten/Rehn 2021</u>)
- Analysis of actor's behaviour and incentives / impediments with respect to behavioural change (actor analysis, <u>Bizer/Führ 2015</u>) underpin ToC development
- Strategy workshop deriving from the perspective of the vision transfer questions and related trajectories (as functional equivalent to backcasting)
- Design Thinking Workshops and other co-creative approaches that aim at ideating appropriate concepts and solutions

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4 What challenges did participants face in developing ToCs and how did they cope with them?

Challenges

- Appropriately communicating the complexity and meaning of a ToC
- Precise separation and causal order of outputs and outcomes
- Reduce complexity without losing too much information (model of reality?)
- Define system boundaries
- Visibility of time effort (costs) vis-á-vis visibility of benefits

Cope

- Meth. Building blocks of scenario technique create orientation for ToC
- Switching between TD to ID to TD makes the process more efficient (but how effective/successful?)
- [Streamlined] ToC as a communication tool within the TD project team

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5 How can the ToC approach be further developed for: a) facilitating its practical application; b) outlining and explaining the mechanisms and conditions for creating social change processes/transformation processes, and; c) understanding the role of TDR projects in transformation processes better?

- Establish a systematisation (being aware of context and purpose) and common "visual vocabulary" of ToC taking into account potentials of new technologies and innovative visualisation strategies
- b+c Create systematisation for ToC benefits in different TDR stages (problem framing, solution development, roll-out)

If ToCs in TDR projects with congruent themes/objectives (e.g. specific sustainability challenge, specific region) are carried out according to a set of standards, then the roles of individual projects in the transformation process can be better understood and classified with reference to the (cumulative) impact.